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Addressing the Need for Interculturality in Cybersecurity Education

Stephanie Swartz, PhD,
Mainz University of Applied Sciences Germany
Deveeshree Nayak, MS IS
University of Washington Tacoma, USA

Outline

- Introduction
- Cybersecurity Education
- Cybersecurity and Culture
- Global Virtual Team Projects
- Conclusion

Introduction

- The importance of digital tools in Higher Education
- What is Collaborative Online International Learning (COIL)?
- Benefits of COIL:
 - Imparting skills in language, virtual intelligence, and intercultural competencies
 - Offering international exposure to students who might not be able to go abroad
- Limited access to collaborative Global Virtual Teams (GVT) projects - Reluctance to alter the approach to education in certain fields - Neglect of soft skills in traditional IT coursework
- The importance of social and transdisciplinary skills - Educators' role in preparing graduates for the kind of jobs cybersecurity professionals enter
- Facilitation of virtual intelligence, resilience, practice-readiness, frustration tolerance, and empathy - Development of essential skills for cybersecurity professionals

Cybersecurity Education-1

- Importance of cybersecurity education
- Rise in demand for skilled cyber professionals
- Objective of strengthening the cybersecurity workforce
- Available at different levels
- Covers a broad range of technical subjects
- Designed to provide students with necessary expertise

Cybersecurity Education-2

- CYBER.ORG program
- Suitable content for different age groups
- Impact of the program on the future of the cyber workforce
- Collaboration between CISA, NSA, and FBI
- Designation of institutions as National Centers of Academic Excellence in Cyber Defense, Research, and Cyber Operations
- Objectives of the program
- Importance of cybersecurity education in addressing cyber threats
- Role of programs like CYBER.ORG and NCAE-C in developing a strong cybersecurity workforce.

Cybersecurity and Culture-1

- Relationship between cybersecurity, data protection, and culture
- Comparison of privacy and individual rights to personal data between the US and Europe
- Differences in attitudes towards privacy and risk among cultures
- Differences in attitude towards privacy and risk among cultures

Cybersecurity and Culture-2

- Disparities regarding the perception of risk and the need for risk avoidance in various cultures
- Tight and loose cultures
- Disparities among various demographics
- Gender differences in online behavior
- Differences among people of color and white males
- Attitudes towards cybercrime
- Cybercrime definition varies depending on the cultural environment
- Perpetrators may be viewed anywhere from passive acceptance to even patriotic heroes

Cybersecurity and Culture-3

- Cybercriminals often invoke negative attitudes towards cultural "Others" when justifying the victimization of people
- Impact of digital technology on cultural values and social behavior: Algorithms , social engineering, and data collection impact people's preferences and decision making -
- Implicit biases of software creators
- Standards developed to regulate cybersecurity largely determined by Western countries
- Privacy and security attitudes of Western societies as the "norm" whereas those of non-Western cultures as "exotic"
- The relevance of cultural factors for the nature of cybercrimes
- The importance of determining the cultural "footprint" in investigations into the source of such crimes
- Questioning the effectiveness of a "one -size-fits -all" approach to cybersecurity

Global Virtual Team Projects

- Prevalence of GVT projects in IT -related work
- GVT projects at Higher Education institutions
 - Internationalization at Home efforts to provide students with exposure to other cultures.
- Virtual Business Professional Project
 - Project initiated by the USC Marshall School of Business
 - Involves 17 universities across 10 countries and approx. 500 students in ca. 90 heterogeneous teams
 - Students enrolled in an Information Systems program at Mainz University of Applied Sciences took part in the 6-week project
 - Results of survey taken after the project underlined the importance of engaging in GVT projects for developing intercultural competencies, virtual intelligence and communication skills



Conclusion

To sum up, there is

- growing dependency and an increase in security threats.
- an increasing demand for cybersecurity professionals.
- a call for more transdisciplinary approaches in education.
- the value of collaborative projects such as GVT projects.
- the importance of intercultural competence, emotional intelligence, and empathy in order to reduce bias.

Global progress means collaboration!!!

